



Industry
Health Care

- Eide Bailly Services**
- IT Planning
 - Business Analysis
 - Software Selection

Eide Bailly Technology Consulting

Advisory Services Case Study

Client Profile

As a major health care provider, with two hospitals and more than 10 clinic locations, our client was dealing with merger and acquisition-related activities. The client wanted to stay focused on providing integrated health care services, including:

- Providing innovative care
- Developing a regional integrated delivery network (IDN) of hospital and clinic services
- Delivering quality health care services efficiently

Situation

After recently merging a smaller hospital and clinic operation into a single integrated delivery network, our client was exploring options for merging or integrating its core business systems. Users from each facility (hospital and clinic) were dedicated to their current systems and were resistant to change. An outside resource was needed to evaluate options, and recommend a plan for electronic medical record (EMR) and financial systems.

Solution

Eide Bailly Technology Consulting's IT planning process began with a thorough evaluation of the current systems environment, and, more importantly, a review of our client's long-term business strategies. Our IT planning process also included:

- Developing estimated costs for the various systems options (i.e., integrating current systems or migrating to a common set of systems).
- Prioritizing system interfaces (based on the potential business impact and cost savings potential).
- Identifying key business process challenges associated with the current mixed systems environment.

Results

As a result of this IT planning process, our client was able to:

- Move forward with a cost-effective plan for integrating key business systems
- Develop a plan for supporting a newly distributed organization
- Identify key business process changes that will accompany system upgrades and integrations
- Develop a budget and plan for implementing system interface

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