

**Location**

South Dakota

Industry

Restaurant

Eide Bailly Services

- PCI Compliance

Eide Bailly Technology Consulting

Technology Risk Management Services

Client Profile

As an award-winning, family-focused restaurant, our client specializes in traditional dining in a relaxed atmosphere. The restaurant establishment has been in business for more than 20 years and consists of a group of restaurants with multiple locations across the Midwest.

Situation

After experiencing a network security breach, our client engaged Eide Bailly Technology Consulting to develop a PCI compliance strategy to meet the requirements of its credit card processor, as well as better protect customers from potential future threats. Our client's network breach involved an outside attack aimed at accessing and exploiting our client's customer credit card data. The hacker accessed the restaurant's point-of-sale system and e-mailed credit card information from their system as it was processed. As a result of the breach, our client experienced fines exceeding \$150,000, reputation damage and was required to complete a network audit and remediation.

Solution

Eide Bailly's consulting team was contacted after the breach to help the client address its PCI compliance needs moving forward. We provided PCI compliance consulting services to assist the client with tackling immediate and ongoing PCI compliance and data security needs for all restaurants in its network. The services included assistance reviewing the client's PCI requirements, outlining any gaps in current processes and systems to the requirements, and assisting in the remediation of those gaps. In addition, Eide Bailly Technology Consulting is reviewing the client's quarterly internal and external security scans to identify areas that may need to be addressed.

Results

While Eide Bailly Technology Consulting was not engaged until after the client experienced a breach, our team was able to help the client address its PCI compliance needs moving forward and help the client minimize its risk of future breaches. This approach also provides the client peace of mind knowing their company is doing everything possible to protect its customers' credit card information.

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